

The University of Alabama System has a robust, long-standing plan to protect our faculty, staff, students, and individuals engaged in educational travel and business travel abroad.

The plan includes benefits for medical expenses while traveling abroad, emergency evacuation and assistance, and security evacuation. Details, including a benefit brochure, are posted on the UA System Office of Risk & Compliance [website](#).

Effective May 1, 2019, our plan will be enhanced with additional travel assistance services via International SOS. One call will connect travelers to International SOS doctors and security specialists, who operate 24 hours a day, 365 days a year worldwide.

To receive destination alerts and access important medical and security information, travelers should download the International ISOS Assistance App to their smartphones. Travelers should carry our International ISOS membership card with them at all times. Links to both: [website](#).

For additional information, please attend the live webinar provided below.

- Register for International SOS Overview for UAS on **Apr 3, 2019 9:00 AM CDT** at:
  - <https://attendee.gotowebinar.com/register/855397353772826637>
- Register for International SOS Overview for UAS on **Apr 3, 2019 1:30 PM CDT** at:
  - <https://attendee.gotowebinar.com/register/6993545260646356493>

After registering, you will receive a confirmation email containing information about joining the webinar. This webinar will be available for later viewing on our [website](#).

#### When to use International SOS services



**Before you travel** outside your home country, log onto the International SOS website to sign up for health and security email alerts and review country-specific reports that will make you an informed traveler.



**While abroad**, let International SOS help you locate a qualified health care provider, get a prescription or answers to general medical or security concerns.



**In an emergency**, International SOS can ensure you get immediate care whether it requires evacuation to a center of medical excellence or close monitoring of your condition with local doctors.

#### Additional Resources

- **UA Office of Study Abroad**
  - 205-348-5256
  - [studyabroad@ua.edu](mailto:studyabroad@ua.edu)
- **UAB Office of Education Abroad**
  - 205-975-6611
  - [educationabroad@uab.edu](mailto:educationabroad@uab.edu)
- **UAB Office of Sponsored International Programs**
  - 205-975-2438
  - [whiteside@uab.edu](mailto:whiteside@uab.edu)
- **UAH Office of Study Abroad**
  - [studyabroad@uah.edu](mailto:studyabroad@uah.edu)

#### Risk Management offices are an additional source

- **UA Office of Risk Management**
  - 205-348-4534
  - [wbond@fa.ua.edu](mailto:wbond@fa.ua.edu)
- **UAB Office of Risk Management**
  - 205-934-5577
  - [jerwin@uabmc.edu](mailto:jerwin@uabmc.edu)
- **UAH Office of Risk Management**
  - 256-824-6875
  - [riskmanagement@uah.edu](mailto:riskmanagement@uah.edu)
- **UAS Office of Risk & Compliance**
  - 205-934-5552
  - [jbailles@uabmc.edu](mailto:jbailles@uabmc.edu)